

# Need new curb and sidewalk near your residence?

If the answer is yes, here is how to apply:

The City of Roanoke's Public Works Department has a request system in place affording citizens the opportunity to request the construction of new curb and sidewalk near their residence. (*Note: This is not for maintenance or replacement of existing curb and sidewalk.*) You can acquire a request form by:

- Visiting the Office of the City Engineer in Room 350 of the Noel C. Taylor Municipal Building at 215 Church Ave.;
- Requesting a form be mailed to you through the Office of the City Engineer at 853-2731; or
- Accessing the form via the Internet at:

<http://www.roanokeva.gov/WebMgmt/ywbase61b.nsf/CurrentBaseLink/N254MHV5858DDEGEN>

## *What happens after I send in a request form?*

Presently, each request form is evaluated by a team of professionals from the Engineering, Transportation, Neighborhood Services and Planning Departments. This team rates a request using categories that include:

- **Safety:** Will the request correct a serious public safety hazard?
- **Drainage:** Will the request correct a drainage problem?
- **Level of Resident/Neighborhood Support:** Is every household affected by the request in support of the project?
- **School Proximity:** Is the needed sidewalk within a half mile of a school?
- **Infill/Extension:** Does the request fill in a gap in existing curb and sidewalk?
- **Relationship to Existing Plan:** Is the request supported by an adopted city plan?
- **Special Project Area:** Is the request located in a "special project area" such as a Conservation Area, Rehabilitation District, Enterprise Zone or Neighborhood Design District?
- **Cost:** Does the request create significant additional construction that would raise the project cost?

## *When will my request turn into curb and sidewalk?*

After a citizen's request has been evaluated it is ranked among an existing list of requests. Demand has exceeded funding to the extent that we now have more than 500 requests for the construction of new curb, gutter, and sidewalk. At current funding levels, construction of a request that is not at the top of the list may be years away.

To continue and improve this program, we need your input!

We invite your feedback regarding the continuation of this program and the current evaluation process and criteria to the Department of Planning, Building and Development Neighborhood Services Division no later than November 14. Comments may be provided by phone at 853-5210, by e-mail to [neighborhoods@roanokeva.gov](mailto:neighborhoods@roanokeva.gov), or by mail to the Department of Planning, Building and Development, Attn: Neighborhood Services Division, 215 Church Avenue, SW, Roanoke, VA 24011.

The City is committed to providing quality services. We can do that with your help.

